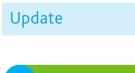


CREDIT OPINION

28 February 2025



Send Your Feedback

RATINGS

Places for People Homes Limited

Domicile	United Kingdom
Long Term Rating	A3
Туре	LT Issuer Rating - Dom Curr
Outlook	Stable

Please see the <u>ratings section</u> at the end of this report for more information. The ratings and outlook shown reflect information as of the publication date.

Contacts

Maylis Chapellier	+44.20.7772.1429			
AVP-Analyst				
maylis.chapellier@moodys.com				
Joanna Kourti	+11 202 211 2212			
Ioanna Kourti	+44.203.314.2213			
Ioanna Kourti Ratings Associate	+44.203.314.2213			

Jeanne Harrison +44.20.7772.1751 Vice President - Senior Credit Officer jeanne.harrison@moodys.com

CLIENT SERVICES

Americas	1-212-553-1653
Asia Pacific	852-3551-3077
Japan	81-3-5408-4100
EMEA	44-20-7772-5454

Places for People Homes Limited (UK)

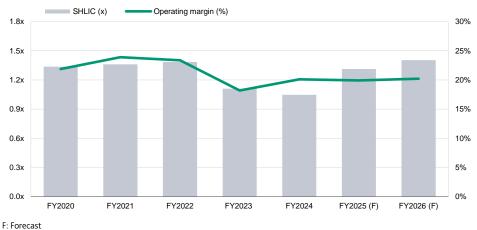
Update to credit analysis

Summary

The credit profile of <u>Places for People Homes Limited</u> (PfP, A3 stable) reflects its large and diverse operations and its strong liquidity. This is counterbalanced by relatively higher gearing than peers and a higher proportion of non-social housing income anchoring its operating performance. The rating further takes into account our assessment that there is a strong likelihood that the government of the <u>United Kingdom</u> (UK, Aa3 stable) would act in a timely manner to prevent a default.

Exhibit 1

PfP's profitability is expected to remain stable Social housing letting interest cover (x, LHS), operating margin (%, RHS), FY2020-FY2026 (F)



Source: PfP, Moody's Ratings

Credit Strengths

- » One of the largest providers of social housing in the country with diverse operations
- » Solid liquidity position and unencumbered assets
- » Supportive institutional framework in England

Credit Challenges

- » Profitability anchored by non-social housing activities
- » Relatively high gearing

Rating Outlook

The stable outlook reflects our expectation that its interest covers will recover from a relatively low point in FY2024, against stable debt metrics and strong liquidity and debt capital market access.

Factors that Could Lead to an Upgrade

Upward pressure on the ratings could result from a significant improvement in operating performance, a material reduction in debt or a significant increase in government support for the sector, especially significantly higher levels of capital grants.

Factors that Could Lead to a Downgrade

Downward pressure on the ratings could result from a prolonged weakening in operating performance, debt growing more quickly than forecasts, weaker liquidity or a failure to adapt strategies and risk appetite to mitigate against weaker economic conditions. Lower government support for the sector or a dilution of the regulatory framework could also lead to downward pressure on the ratings.

Key Indicators

Exhibit 2							
PfP Homes							
	31-Mar-20	31-Mar-21	31-Mar-22	31-Mar-23	31-Mar-24	31-Mar-25 (F)	31-Mar-26 (F)
Units under management (no.)	206,941	217,297	228,500	237,902	243,248	251,576	252,782
Operating margin, before interest (%)	21.9	23.9	23.4	18.2	20.1	19.9	20.2
Net capital expenditure as % turnover	23.1	12.8	22.9	39.3	50.2	46.5	45.0
Social housing letting interest coverage (x times)	1.3	1.4	1.4	1.1	1.0	1.3	1.4
Cash flow volatility interest coverage (x times)	1.4	1.3	1.6	1.2	0.1	0.5	1.0
Debt to revenues (x times)	3.7	3.8	3.8	4.0	4.4	3.8	4.0
Debt to assets at cost (%)	59.0	58.9	58.6	58.5	58.3	57.1	58.3

F: Forecast

Source: PfP, Moody's Ratings

Detailed Rating Considerations

PfP's rating combines (1) its Baseline Credit Assessment (BCA) for the entity of baa2 and (2) a strong likelihood that the UK government would act in a timely manner to prevent a default.

Baseline Credit Assessment

One of the largest providers of social housing with diverse operations

PfP, a major UK social housing landlord, manages more than 240,000 units of varying tenures, with only a third being social housing. It operates over 20 companies and has significant non-housing income, primarily from leisure facilities and outright sales (although reduced in FY2024). PfP's operations are far more wide-ranging than most of its rated peers, with only 48% of turnover over FY2025-30 coming from social housing, as opposed to a median of 80% for rated housing associations. This is nonetheless an improvement compared to 42% in FY2020 as PfP has exited some of its activities, especially on market rent, to increase its focus on social housing lettings.

The group's diversification provides some counterbalance to any weaknesses in particular markets and can strengthen relationships with local authorities. The long-dated contract-based income from local authorities for leisure management, whilst being commercial activities, provide relatively stable cash flows for the group.

The group's strategy incorporates continued growth primarily through mergers and new development. PfP's development strategy is focused on placemaking and regeneration with an aim to develop mixed-tenure communities and serve a wide range of tenants and tenant needs.

This publication does not announce a credit rating action. For any credit ratings referenced in this publication, please see the issuer/deal page on https://ratings.moodys.com for the most updated credit rating action information and rating history.

Solid liquidity position and unencumbered assets

PfP maintains a strong liquidity position underpinned by its liquidity policy, in line with peers, requiring sufficient liquidity for a minimum of 18 months forward commitments. As of November 2024, immediately available liquidity stood at almost £911 million, covering 0.8x the forward looking two-year cash need.

PfP plans to build around 14,300 new units by FY2029, with 50% from socially rented units, 49% market sales (including sharedownership) and 1% supported housing. To deliver this development pipeline and increased capital investment in its existing stock, PfP's net capex will average 40% of turnover over the next three years, in line with the A3 peer median.

PfP has approximately £3.3 billion of unencumbered assets it could utilise for additional secured borrowing of £2.8 billion, which compares well to its funding needs. This is a significant increase from last year, following a treasury refinancing exercise, where the HA issued unsecured debt to repay secured debt.

Supportive institutional framework in England

The sector's credit quality will continue to benefit from the strong institutional framework governing English housing associations (HAs) reflected in an Operating Environment score of a3 and a Regulatory Framework score of a1. These scores are assigned at a national level and reflect the following credit considerations:

The regulator maintains strong oversight through quarterly returns, long-term business plans, annual reviews, and regular programmed inspections for HAs with more than 1,000 units. The regulator has a strong track record of intervention in cases of mismanagement or financial stress.

The operating environment for English housing associations remains supportive. Demand for social housing is very high and English housing associations retain some expenditure flexibility, with a track record of controlling costs to mitigate lower income. The UK government confirmed that for fiscal 2026, rent increases within the English sector will be pegged at the September Consumer Price Index (CPI) plus 1%. A consultation is ongoing to extend the policy out to at least fiscal 2031, which would provide more certainty to the sector.

Profitability anchored by non-social housing activities

PfP's profitability is expected to remain in line with peers, anchored by non-social housing activities, despite its high social housing letting operating margins. PfP's operating margin increased slightly to 20% in FY2024, from 18% the year before, driven by improved margin on outright sales despite a lower amount of sales, halved compared to FY2023. Outright sales were limited due to high mortgage rates. PfP expects outright sales to recover in FY2025 in line with the sector as mortgage rates decrease.

Social housing letting operating margin decreased to 36% from 41% the year before, but remains well above peers. The decrease was mainly due to increased spend on repairs and maintenance, driven by heightened demand of repairs, unlikely to decrease. The group invested in its repairs team, decreasing patches to tackle its backlog. PfP is also investing in a new scheduling system to boost productivity. PfP benefits from a good understanding of its stock as close to 88% of its social housing units were recently surveyed, helping inform repairs and maintenance budgets.

Interest covers will be negatively impacted by the expected debt increase. Social Housing Letting Interest Coverage (SHLIC) decreased to 1x in FY2024 due to the decrease in social housing letting margin and an increase in net interest payments, but remained in line with the A3 peer median. Cash flow volatility interest cover (CVIC) will continue to be contingent on the timely realisation of market sales surpluses, given PfP's high market sales exposure. CVIC decreased to 0.1x in FY2024 driven by the drop in outright sales, and significantly below the A3-rated peer median of 1.4x.

PfP's covenant headroom has decreased due to the increased spend on repairs. The headroom will remain tight, a credit negative.

Relatively high gearing combined with some complexity in debt portfolio

PfP will retain a relatively high level of indebtedness relative to peers, a credit challenge. The group's debt stood at £3.7 billion in FY2024, an increase from the previous year. Gearing slightly decreased but remains high at 58% in FY2024 compared to A3-rated peer median of 51%, while debt to revenues is at 4.4x below the A3-rated peer median of 4.7x.

Debt is projected to reach £5.3 billion by FY2027 to fund development plan. Part of the increase is due to the merger with Origin in FY2025, who held £0.6 billion of debt - PfP refinanced all of Origin's bank debt in September 2024. Despite the increase in debt, growth in reserves will keep gearing stable at 58% over the next three years. Due to its sizeable turnover generation across different business streams, debt to revenues will remain strong compared to peers, averaging 3.9x over the next three years, compared to the A3-rated peer median of 4.4x over the same period.

PfP has some complexity in its debt structure including foreign currency-denominated debt, mark-to-market exposure, and unsecured borrowing. In order to mitigate the risk of fluctuations in its foreign currency borrowing (USD, JPY, HDK, AUD and EUR), the group uses standalone currency interest rate swaps, which had a negative mark-to-market value of £16.9 million as of November 2024. While the debt portfolio is more complex than some of its peers, the diversification of its investor base does widen its access to capital.

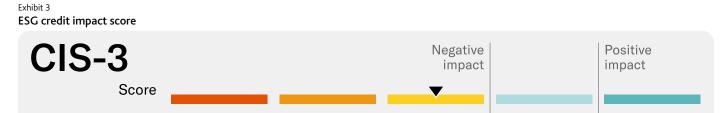
PfP continues to benefit from strong demand from investors, despite issuing unsecured debt, a relatively unique feature for the sector as most peers borrow on a secured basis. As of March 2024, unsecured borrowings constituted 88% of total borrowings.

Extraordinary Support Considerations

The strong level of extraordinary support factored into the rating reflects our view of the UK government's support for the housing association sector due to its political, economic and social importance. Extraordinary support for the sector is predominantly exercised through sector regulators whose wide-ranging powers in cases of financial distress include facilitating mergers. However, this process can be protracted and is reliant on HAs agreeing to merge, which is more challenging in a weakened operating environment, with high expenditure pressures and high borrowing costs. In addition, our assessment that there is a very high default dependence between PfP and the UK government reflects their strong financial and operational linkages.

ESG considerations

Places for People Homes Limited's ESG credit impact score is CIS-3



ESG considerations have a limited impact on the current rating, with potential for greater negative impact over time.

Source: Moody's Ratings

PfP's **CIS-3** reflects our view that ESG risks have a materially negative impact on its rating. In particular, expenditure requirements related to the carbon transition and building safety will weaken margins and increase financing needs, as well as affordability constraints for low-income tenants which have led to government-imposed sub-inflationary rent caps. Higher risk appetite than peers will weaken credit quality.

Exhibit 4

ESG issuer profile scores



Source: Moody's Ratings

Environmental

PfP has a material exposure to environmental risks (**E-3**) relating to a significant proportion of its stock requiring retrofit to meet energy efficiency standards by 2035 (carbon transition risks), leading to increased expenditure.

Social

PfP has a material exposure to social risks (**S-3**) through sector-wide legislative requirements to improve the safety and quality of existing stock (responsible production risks) and the vulnerability of the sector to tenant affordability considerations through the government's social rent policy. Those risks can materialise in the form of reduced operating margin and interest cover metrics.

Governance

PfP has higher governance risks than most of the sector (**G-3**) due to somewhat weaker management track record than peers, with historically more opportunistic strategies than peers, which has led the organisation to engage in a very diverse range of businesses, a relatively more complex debt structure and more complex organisational structure.

ESG Issuer Profile Scores and Credit Impact Scores for the rated entity/transaction are available on Moodys.com. In order to view the latest scores, please click <u>here</u> to go to the landing page for the entity/transaction on MDC and view the ESG Scores section.

Rating Methodology and Scorecard Factors

The assigned BCA of baa2 is in line with the suggested BCA of baa2.

The methodologies used in this rating were <u>European Social Housing Providers</u>, published in July 2024, and <u>Government Related</u> <u>Issuers</u>, published in January 2024.

Exhibit 5

FY2024 scorecard

PfP Homes			
Baseline Credit Assessment	Sub-factor Weighting	Value	Score
Factor 1: Institutional Framework			
Operating Environment	10%	а	а
Regulatory Framework	10%	а	а
Factor 2: Market Position			
Units Under Management	10%	243,248	aaa
Factor 3: Financial Performance			
Operating Margin	5%	20.1%	baa
Social Housing Letting Interest Coverage	10%	1.0x	baa
Cash-Flow Volatility Interest Coverage	10%	0.1x	b
Factor 4: Debt and Liquidity			
Debt to Revenue	5%	4.4x	ba
Debt to Assets	10%	58.3%	b
Liquidity Coverage	10%	0.8x	baa
Factor 5: Management and Governance			
Financial Management	10%	ba	ba
Investment and Debt Management	10%	baa	baa
Scorecard - Indicated BCA Outcome			baa2
Assigned BCA			baa2

Source: PfP, Moody's Ratings

Ratings

Exhibit 6

Category	Moody's Rating
PLACES FOR PEOPLE HOMES LIMITED	
Outlook	Stable
Baseline Credit Assessment	baa2
Issuer Rating -Dom Curr	A3
Senior Secured -Dom Curr	A3
Senior Unsecured	A3
Bkd Other Short Term -Dom Curr	(P)P-2
PLACES FOR PEOPLE TREASURY PLC	
Outlook	Stable
Bkd Senior Unsecured	A3
PLACES FOR PEOPLE CAPITAL MARKETS PLC	
Outlook	Stable
Bkd Sr Unsec MTN -Dom Curr	(P)A3
Bkd Other Short Term -Dom Curr	(P)P-2
Source: Moody's Ratings	<u>· · · ·</u>

© 2025 Moody's Corporation, Moody's Investors Service, Inc., Moody's Analytics, Inc. and/or their licensors and affiliates (collectively, "MOODY'S"). All rights reserved. CREDIT RATINGS ISSUED BY MOODY'S CREDIT RATINGS AFFILIATES ARE THEIR CURRENT OPINIONS OF THE RELATIVE FUTURE CREDIT RISK OF ENTITIES, CREDIT COMMITMENTS, OR DEBT OR DEBT-LIKE SECURITIES, AND MATERIALS, PRODUCTS, SERVICES AND INFORMATION PUBLISHED OR OTHERWISE MADE AVAILABLE BY MOODY'S (COLLECTIVELY, "MATERIALS") MAY INCLUDE SUCH CURRENT OPINIONS. MOODY'S DEFINES CREDIT RISK AS THE RISK THAT AN ENTITY MAY NOT MEET ITS CONTRACTUAL FINANCIAL OBLIGATIONS AS THEY COME DUE AND ANY ESTIMATED FINANCIAL LOSS IN THE EVENT OF DEFAULT OR IMPAIRMENT. SEE APPLICABLE MOODY'S RATING SYMBOLS AND DEFINITIONS PUBLICATION FOR INFORMATION ON THE TYPES OF CONTRACTUAL FINANCIAL OBLIGATIONS ADDRESSED BY MOODY'S CREDIT RATINGS. CREDIT RATINGS DO NOT ADDRESS ANY OTHER RISK, INCLUDING BUT NOT LIMITED TO: LIQUIDITY RISK, MARKET VALUE RISK, OR PRICE VOLATILITY. CREDIT RATINGS, NON-CREDIT ASSESSMENTS ("ASSESSMENTS"), AND OTHER OPINIONS INCLUDED IN MOODY'S MATERIALS ARE NOT STATEMENTS OF CURRENT OR HISTORICAL FACT. MOODY'S MATERIALS MAY ALSO INCLUDE QUANTITATIVE MODEL-BASED ESTIMATES OF CREDIT RISK AND RELATED OPINIONS OR COMMENTARY PUBLISHED BY MOODY'S ANALYTICS, INC. AND/OR ITS AFFILIATES. MOODY'S CREDIT RATINGS, ASSESSMENTS, OTHER OPINIONS AND MATERIALS DO NOT CONSTITUTE OR PROVIDE INVESTMENT OR FINANCIAL ADVICE, AND MOODY'S CREDIT RATINGS, ASSESSMENTS, OTHER OPINIONS AND MATERIALS ARE NOT AND DO NOT PROVIDE RECOMMENDATIONS TO PURCHASE, SELL, OR HOLD PARTICULAR SECURITIES. MOODY'S CREDIT RATINGS, ASSESSMENTS, OTHER OPINIONS AND MATERIALS DO NOT COMMENT ON THE SUITABILITY OF AN INVESTMENT FOR ANY PARTICULAR INVESTOR. MOODY'S ISSUES ITS CREDIT RATINGS, ASSESSMENTS AND OTHER OPINIONS AND PUBLISHES OR OTHERWISE MAKES AVAILABLE ITS MATERIALS WITH THE EXPECTATION AND UNDERSTANDING THAT EACH INVESTOR WILL, WITH DUE CARE, MAKE ITS OWN STUDY AND EVALUATION OF EACH SECURITY THAT IS UNDER CONSIDERATION FOR PURCHASE, HOLDING, OR SALE.

MOODY'S CREDIT RATINGS, ASSESSMENTS, OTHER OPINIONS, AND MATERIALS ARE NOT INTENDED FOR USE BY RETAIL INVESTORS AND IT WOULD BE RECKLESS AND INAPPROPRIATE FOR RETAIL INVESTORS TO USE MOODY'S CREDIT RATINGS, ASSESSMENTS, OTHER OPINIONS OR MATERIALS WHEN MAKING AN INVESTMENT DECISION. IF IN DOUBT YOU SHOULD CONTACT YOUR FINANCIAL OR OTHER PROFESSIONAL ADVISER.

ALL INFORMATION CONTAINED HEREIN IS PROTECTED BY LAW, INCLUDING BUT NOT LIMITED TO, COPYRIGHT LAW, AND NONE OF SUCH INFORMATION MAY BE COPIED OR OTHERWISE REPRODUCED, REPACKAGED, FURTHER TRANSMITTED, TRANSFERRED, DISSEMINATED, REDISTRIBUTED OR RESOLD, OR STORED FOR SUBSEQUENT USE FOR ANY SUCH PURPOSE, IN WHOLE OR IN PART, IN ANY FORM OR MANNER OR BY ANY MEANS WHATSOEVER, BY ANY PERSON WITHOUT MOODY'S PRIOR WRITTEN CONSENT. FOR CLARITY, NO INFORMATION CONTAINED HEREIN MAY BE USED TO DEVELOP, IMPROVE, TRAIN OR RETRAIN ANY SOFTWARE PROGRAM OR DATABASE, INCLUDING, BUT NOT LIMITED TO, FOR ANY ARTIFICIAL INTELLIGENCE, MACHINE LEARNING OR NATURAL LANGUAGE PROCESSING SOFTWARE, ALGORITHM, METHODOLOGY AND/OR MODEL.

MOODY'S CREDIT RATINGS, ASSESSMENTS, OTHER OPINIONS AND MATERIALS ARE NOT INTENDED FOR USE BY ANY PERSON AS A BENCHMARK AS THAT TERM IS DEFINED FOR REGULATORY PURPOSES AND MUST NOT BE USED IN ANY WAY THAT COULD RESULT IN THEM BEING CONSIDERED A BENCHMARK.

All information contained herein is obtained by MOODY'S from sources believed by it to be accurate and reliable. Because of the possibility of human or mechanical error as well as other factors, however, all information contained herein is provided "AS IS" without warranty of any kind. MOODY'S adopts all necessary measures so that the information it uses in assigning a credit rating is of sufficient quality and from sources MOODY'S considers to be reliable including, when appropriate, independent third-party sources. However, MOODY'S is not an auditor and cannot in every instance independently verify or validate information received in the credit rating process or in preparing its Materials. To the extent permitted by law, MOODY'S and its directors, officers, employees, agents, representatives, licensors and suppliers disclaim liability to any person or entity for any indirect, special, consequential, or incidental losses or damages whatsoever arising from or in connection with the information contained herein or the use of or inability to use any such information, even if MOODY'S or any of its directors, officers, employees, agents, representatives, licensors or suppliers is advised in advance of the possibility of such losses or damages, including but not limited to: (a) any loss of present or prospective profits or (b) any loss or damage arising where the relevant financial instrument is not the subject of a particular credit rating assigned by MOODY'S.

To the extent permitted by law, MOODY'S and its directors, officers, employees, agents, representatives, licensors and suppliers disclaim liability for any direct or compensatory losses or damages caused to any person or entity, including but not limited to by any negligence (but excluding fraud, willful misconduct or any other type of liability that, for the avoidance of doubt, by law cannot be excluded) on the part of, or any contingency within or beyond the control of, MOODY'S or any of its directors, officers, employees, agents, representatives, licensors or suppliers, arising from or in connection with the information contained herein or the use of or inability to use any such information.

NO WARRANTY, EXPRESS OR IMPLIED, AS TO THE ACCURACY, TIMELINESS, COMPLETENESS, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OF ANY CREDIT RATING, ASSESSMENT, OTHER OPINION OR INFORMATION IS GIVEN OR MADE BY MOODY'S IN ANY FORM OR MANNER WHATSOEVER.

Moody's Investors Service, Inc., a wholly-owned credit rating agency subsidiary of Moody's Corporation ("MCO"), hereby discloses that most issuers of debt securities (including corporate and municipal bonds, debentures, notes and commercial paper) and preferred stock rated by Moody's Investors Service, Inc. have, prior to assignment of any credit rating, agreed to pay Moody's Investors Service, Inc. for credit ratings opinions and services rendered by it. MCO and all MCO entities that issue ratings under the "Moody's Ratings" brand name ("Moody's Ratings"), also maintain policies and procedures to address the independence of Moody's Ratings' credit ratings and credit rating processes. Information regarding certain affiliations that may exist between directors of MCO and rated entities, and between entities who hold credit ratings from Moody's Investors Service, Inc. and have also publicly reported to the SEC an ownership interest in MCO of more than 5%, is posted annually at <u>irmoodys.com</u> under the heading "Investor Relations — Corporate Governance — Charter and Governance Documents - Director and Shareholder Affiliation Policy."

Moody's SF Japan K.K., Moody's Local AR Agente de Calificación de Riesgo S.A., Moody's Local BR Agência de Classificação de Risco LTDA, Moody's Local MX S.A. de C.V, I.C.V., Moody's Local PE Clasificadora de Riesgo S.A., and Moody's Local PA Calificadora de Riesgo S.A. (collectively, the "Moody's Non-NRSRO CRAs") are all indirectly wholly-owned credit rating agency subsidiaries of MCO. None of the Moody's Non-NRSRO CRAs is a Nationally Recognized Statistical Rating Organization.

Additional terms for Australia only: Any publication into Australia of this document is pursuant to the Australian Financial Services License of MOODY'S affiliate, Moody's Investors Service Pty Limited ABN 61 003 399 657AFSL 336969 and/or Moody's Analytics Australia Pty Ltd ABN 94 105 136 972 AFSL 383569 (as applicable). This document is intended to be provided only to "wholesale clients" within the meaning of section 761G of the Corporations Act 2001. By continuing to access this document from within Australia, you represent to MOODY'S that you are, or are accessing the document as a representative of, a "wholesale client" and that neither you nor the entity you represent will directly or indirectly disseminate this document or its contents to "retail clients" within the meaning of section 761G of the Corporations Act 2001. MOODY'S credit rating is an opinion as to the creditworthiness of a debt obligation of the issuer, not on the equity securities of the issuer or any form of security that is available to retail investors.

Additional terms for India only: Moody's credit ratings, Assessments, other opinions and Materials are not intended to be and shall not be relied upon or used by any users located in India in relation to securities listed or proposed to be listed on Indian stock exchanges.

Additional terms with respect to Second Party Opinions and Net Zero Assessments (as defined in Moody's Ratings Rating Symbols and Definitions): Please note that neither a Second Party Opinion ("SPO") nor a Net Zero Assessment ("NZA") is a "credit rating". The issuance of SPOs and NZAs is not a regulated activity in many jurisdictions, including Singapore. JAPAN: In Japan, development and provision of SPOs and NZAs fall under the category of "Ancillary Businesses", not "Credit Rating Business" and are not subject to the regulations applicable to "Credit Rating Business" under the Financial Instruments and Exchange Act of Japan and its relevant regulation. PRC: Any SPO: (1) does not constitute a PRC Green Bond Assessment as defined under any relevant PRC laws or regulations; (2) cannot be included in any registration statement, offering circular, prospectus or any other documents submitted to the PRC regulatory authorities or otherwise used to satisfy any PRC regulatory disclosure requirement; and (3) cannot be used within the PRC for any regulatory purpose or for any other purpose which is not permitted under relevant PRC laws or regulations. For the purposes of this disclaimer, "PRC" refers to the mainland of the People's Republic of China, excluding Hong Kong, Macau and Taiwan.

REPORT NUMBER 1436274

CLIENT SERVICES

Americas	1-212-553-1653
Asia Pacific	852-3551-3077
Japan	81-3-5408-4100
EMEA	44-20-7772-5454