



Sustaining Tenancies and You (STAY)

Providing safe accommodation
for people with additional needs
across the North East.

For more information, please contact our team:

Call: 0191 263 9749

Email: Northeast.stay@placesforpeople.co.uk

Visit: www.placeforpeople.co.uk

What is STAY?



The STAY service is a long-term tenancy sustainment service that provides accommodation in the Community across the North East of England. We aim to prevent homelessness by offering accommodation and an enhanced housing management service to Customers with learning disabilities/difficulties and mental health needs who might find it difficult to manage their tenancy.

Locations we cover: Newcastle, Gateshead, Northumberland, South Tyneside, and North Tyneside.

We work with agencies to ensure high-quality support to each Customer and work within professional boundaries, a code of conduct that makes sure we maintain an equal, fair, and safe service to all Customers.

If a Customer requires support, we have dedicated Enhanced Housing Management Workers, who will be available to deliver targeted interventions of between 2-4 hours per week depending on your needs to sustain the tenancy.



How can we help you?

- Helping Customers to manage their tenancy by offering advice and liaising with specialist support agencies.
- Arranging for repairs in properties and carrying out health and safety inspections.
- Help Customers to maximise their income, manage bills and claim Housing and other Benefits.
- Completing all relevant needs assessments, safer estates checks, risk assessments and property inspections to ensure that Customers are sustaining their tenancy with our assistance.communities across Scotland.